

CONFERENCE SCHEDULE

May 18-20th 10AM-4:30PM

Master of Ceremonies: Cal Spoon, Melanie Spoon and Shaun Hodge

Wednesday, May 18th

MAIN STAGE

- 10:00AM Main Stage – Welcome to 2nd Annual PPA of America Conference
(Mr. Cal Spoon, Mrs. Melanie Spoon and Mr. Shaun Hodge)
- 10:15AM Main Stage – Attorney Richard Daly, Daly & Black - *Appraisal and Litigation – How They Work Together*
- 11:00AM Main Stage – Attorney Rene Sigman, Williams Hart
Evolution of Policies Part II and the changing landscape of claims handling
- 11:45AM Main Stage – Mr. Steve Patrick – *Proper Documentation for Roofing Claims and Pricing*
- 12:30-1:30PM Lunch

BREAKOUT SESSIONS

- 1:40PM Clipper Room – Attorney Candice Colucci, Colucci Law Group – *Appraisal Process*
- 1:40PM Yacht Room – Public Adjuster Joseph Kriner – *Proper Documentation for a Successful Claim*
- 1:40PM Spinnaker Room – Public Adjuster Jessica O’Dell – *Responding to CAT events (Teams, process, Logistics and more).*
- 1:40PM Galleon III – Attorney Shaun Hodge – *Good Things Come In 3 – Including Proper Documentation Methods – Overcoming Cosmetic Damage Exclusion and other exclusions/endorsements*
- 1:40PM Galleon I – Attorney Steven Bush, Bush Law Group – *Post Loss Obligations*
- 3:00PM Yacht Room – Attorney Travis Lindsey, Lindsey Law – *Write every email like it will be read on the evening news*
- 3:00PM Clipper Room – Engineer Mike Stall - *Drones for Effective Engineering Evaluation of Damaged Roofs*
- 3:00PM Galleon I – Attorney Donnie Worrell, Bush Law Group
- 3:00PM Galleon III – Al Mollo, Bush Law Group – *How to Get Water Losses Paid*
- 3:00PM Spinnaker Room – Public Adjuster Mark Goldwich – *How PA Firms Operate and Grow*
- 4:00PM Yacht Room – *Group discussion on Louisiana Claims*
- 4:00PM Spinnaker Room – *Group discussion on Texas Claims*

EXHIBIT HALL

Open 10AM to 5:00PM

COCKTAIL RECEPTION & DINNER – HODGE LAW FIRM

5:00PM

Thursday, May 19th

MAIN STAGE

- 10:00AM Main Stage – Welcome Remarks Day 2
- 10:00AM Main Stage – Attorney Steven Bush, Bush Law Group– *Ensuing Loss & Concurrent Causation*
- 10:50AM Main Stage – Attorney Candice Colucci, Colucci Law Group – *Timely Handling & Processing of Claims*
- 11:40AM Main Stage Panel Discussion: Women in the Industry: Melanie Spoon, Jessica Odell, Lauren Checki, Jamicia Fisher, Tina Nabhan, Melissa Carmona, Divya Raj, Sarah Mary Parker, Carole Anhalt, Sarah Journey, Stefany Dant.
- 1:00-2:00PM Lunch

BREAKOUT SESSIONS

- 2:00PM Yacht Room – Attorney Dennis Green – *Florida Claims Handling – Lessons learned from Hurricane Sally*
- 2:00PM Clipper Room – Attorney James Willis, Daly & Black – *Concurrent Causation & Separation of Damages*
- 2:00PM Galleon I – Public Adjuster TJ Ware– *Networking, Social Media, Business Growth & Team Building*
- 2:00PM Galleon III – Public Adjuster Matthew Mulholland – *BS Insurance Companies Feed You*
- 3:05PM Galleon III – Mr. Kevin Dandridge – *OSHA & Safety Regulations*
- 3:05PM Clipper Room – Engineer Jeffrey Leach – *Establishing Structural Damage from Hurricane Winds.*
- 3:05PM Yacht Room – Public Adjuster Melanie Spoon – *Claim Documentation*
- 3:05PM Galleon I – Katherine Maxwell, CPA – *Accounting for Public Adjusters, Contractors & others*
- 4:05PM Galleon III – Mr. Cal Spoon – *The Origins & Importance of the Profession of Public Adjusting*
- 4:05PM Spinnaker Room – Florida Breakout Group – *Group discussion on Florida Claims*
- 4:05PM Yacht Room – Colorado Breakout Group – *Group discussion on Colorado Claims*
- 4:05PM Galleon I - Mr. Steve Patrick – *Claim Documentation*

EXHIBIT HALL

Open 11AM to 5:00PM

COCKTAIL RECEPTION – BUSH LAW GROUP

Friday, May 20th –

MAIN STAGE

10:00AM Main Stage – Welcome Remarks Day 3

10:05AM Main Stage – Attorney Galen Hair, Hair Shunnarah - *Bad Faith Claims & Louisiana Claims*

10:50AM Main Stage – Attorney Shaun Hodge – *What it means to be an effective advocate for your client - We represent people NOT claim numbers.*

11:35AM Main Stage - Mr. Tobias Patch - ***Meet your newest team member, Automation: How to enhance your team's abilities and pay them more money!***

12:20PM Main Stage – Public Adjuster Stephen Hadhazi –

1:00PM Main Stage – Public Adjuster Leland Countz – *Proper Documentation of Losses*

BREAKOUT SESSIONS

EXHIBIT HALL

Open 10AM to 2:00PM

SPEAKERS

Attorney Richard Daly – Wednesday 10:15AM (Main Stage)
Attorney Rene Sigman – Wednesday 11:00AM (Main Stage)
Mr. Steve Patrick – Wednesday 11:45AM (Main Stage), Thursday 4:05PM (Galleon I)
Attorney Candice Colucci – Wednesday 1:40PM (Clipper Room), Thursday 10:50AM (Main Stage)
Public Adjuster Joseph Kriner – Wednesday 1:40PM (Yacht Room)
Public Adjuster Jessica O’Dell - Wednesday 1:40PM (Spinnaker Room)
Attorney Shaun Hodge – Wednesday 1:40PM (Galleon III), Friday 10:50AM (Main Stage)
Attorney Travis Lindsey – Wednesday 3:00PM (Yacht Room)
Engineer Mike Stall – Wednesday 3:00PM (Clipper Room)
Attorney Donnie Morrell – Wednesday 3:00PM (Galleon I)
Attorney Al Mollo – Wednesday 3:00PM (Galleon III)
Public Adjuster Mark Goldwich – Wednesday 3:00PM (Spinnaker Room)
Attorney Steven Bush – Thursday 10:00AM (Main Stage)
Women in the Industry Panel – Thursday 11:40AM (Main Stage)
Attorney Dennis Green – Thursday 2:00PM (Yacht Room)
Attorney James Willis – Thursday 2:00PM (Clipper Room)
Public Adjuster TJ Ware – Thursday 2:00PM (Galleon I)
Public Adjuster Matthew Mulholland – Thursday 2:00PM (Galleon III)
Mr. Kevin Dandridge – Thursday 3:05PM (Galleon III)
Engineer Jeffrey Leach – Thursday 3:05PM (Clipper Room)
Public Adjuster Melanie Spoon: Thursday Women in the Industry, Thursday 3:05PM (Yacht Room)
CPA Katherine Maxwell – Thursday 3:05PM (Galleon I)
Public Adjuster Cal Spoon – Thursday 4:05PM (Galleon III)
Attorney Galen Hair – Friday 10:05AM (Main Stage)
Mr. Tobias Patch – Friday 11:35 (Main Stage)
Public Adjuster Stephen Hadhazi – Friday 12:15 (Main Stage)